

ANNEX B

This document contains:

I. Terms and Conditions of use of the Conciliac Technology.

II. Particular Terms and Conditions of Contract (PTs)

III. Privacy Policy of the Site and of the Conciliac Technology.

IV. Commitment to comply with applicable regulations on prevention of corruption, terrorism, money laundering, human trafficking and/or smuggling of persons.

I. Terms and conditions of use of the Conciliac Technology.

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Welcome to Conciliac!, the expert technology in automating data management, which offers a simple solution to a complex task, making data management processes of all kinds easier, faster and simpler. Conciliac is a Technology developed and/or distributed by Conciliac INC. and/or Conciliac S.A. (hereinafter collectively referred to as "Conciliac", or the "Company" indistinctly).

Conciliac makes available to its Clients (entities and/or legal entities that contract Conciliac's Technology) and to the human persons that provide services for the Clients (hereinafter, both referred to as "Users") these Terms and Conditions of Use of the Technology, which describe the rights and responsibilities of Conciliac's Users in the use of Conciliac's technology, products, applications and services (together the "Technology" and/or the "Products and Services" and/or the "Application", indistinctly).

By downloading, installing, accessing or using the Technology, Products and/or Services of Conciliac, the User acknowledges that he has read and understood the following Terms and Conditions of Use of the Technology (the "TaCUT") as well as any complementary document of them, including the Privacy Policy (the "PP"), the Agreements and the Particular Terms (as defined below), and accepts to be bound by them and shall also comply with all applicable laws and regulations regarding the use of Conciliac Technology, Products and/or Services.

IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT DOWNLOAD, INSTALL, ACCESS OR USE THE TECHNOLOGY, PRODUCTS, OR SERVICES OF CONCILIAC IN ANY WAY.

Conciliac creates, designs, develops and licenses products and services designed to deal comprehensively with a company's data management problems. Its strongest quality is that it solves consolidation from different sources, the cleansing and transformation, the conciliation and other data processes, from the simplest to the most complex cases which are impractical for a human being, or require unlimited hours of work.

The technology can be used to automate and optimize data consolidation, conciliation and transformation processes of any type: banking, credit and debit cards, payment to suppliers, withholdings and tax deductions, customer collections, corporate cards, reconciliations of balance sheet closures, checking accounts, cross-references in databases, control of inventories and salaries, issuance of tickets, among many others.

The purchase and use of each Product and/or Service offered by Conciliac is subject to its own particular conditions, resulting from other instruments signed between the Client and Conciliac (the "Agreements") or, in the absence thereof, from the Particular Contract Terms (the "Particular Terms" or "PTs") which complement these TaCUT which, according to each situation, may replace, complement and/or modify these TaCUT.

Both the TaCUT and the rest of the Agreements signed between the Client and Conciliac, of the PTs can be modified periodically, of which the User will be informed and if appropriate, we will request his consent.

1. The Technology, Products and Services of Conciliac

Conciliac offers different versions of its Technology through various Products and/or Services with different functionalities that will allow the User who hires them to perform data management processes in different devices and systems. The User shall have the right to download, install, access and use the Product under consideration, by means of a limited, non-transferable, non-exclusive license granted by Conciliac and subject to these TaCUT, any other applicable Agreement in force between the Client and Conciliac, or, when applicable, the PTs.

The tools and functionalities available will depend on the contracted product, which may include additional functionality modules.

The User will have the possibility to contract certain services related to the product provided by Conciliac which will be specifically detailed, without the User being entitled to receive other Services other than those contracted.

In addition, the User and Conciliac may agree to the contracting of other services of Conciliac not included in the Product by a specific contract that regulates said relation ("Separate Contract"). In case of contradiction between the provisions of these TaCUT and those of the Separate Contract, those of the Separate Contract shall prevail.

2. Download, Installation, Access and Use of Conciliac Technology, Products and/or Services

2.1 Any person who downloads, installs, accesses and/or uses in any way Conciliac Technology, Products or Services shall be considered a "User" and shall create its own personal and non-transferable User account, without the right to share such access with third parties, and must access them in accordance with these TaCUT.

As a User who accepts these TaCUT, when doing so in the name and on behalf of a Client for whom you work or provide services, you declare under oath that you have sufficient authorization and/or authority to accept the TaCUT, TPs and PPs; being responsible for the obligations set forth herein for yourself and for said Client and for any damage caused by the falsehood and/or inaccuracy contained in this statement and being obliged to hold Conciliac harmless for such damages.

If you download, install, access and/or use Conciliac Technology, Products or Services on behalf of a Client, or by being an employee and/or dependent of a Client, and/or by virtue of a contractual relationship with said Client, please note that your use of the aforementioned tools will hold you and the Client responsible. Also, You and the entity under consideration are hereby informed that the download, installation, access and/or use of the Conciliac Technology, Products and/or Services only gives rights to a single User (physical person) on a personal and non-transferable basis, it being expressly prohibited to share User Accounts between several physical persons whether or not these persons act in the name and/or representation and/or under the orders of the same entity.

2.2 User Account

2.2.1 To use the Conciliac Technology, Users will create their personal and non-transferable "User Account" by completing the requested personal information with accurate, truthful and current data in a form provided by Conciliac for such purposes, and then will generate a username and password ("User Account Information") and will accept these TaCUT by doing so.

You are responsible for maintaining the accuracy, truthfulness, integrity, update and confidentiality of your User Account Information.

THE USER EXPRESSLY AUTHORIZES CONCILIAC TO HAVE ACCESS AND TO STORE IN ITS RECORDS THE INFORMATION OF ITS USER ACCOUNT. The collected information will have the treatment authorized by our Privacy Policy

2.2.2 The User commits to make a responsible use of the Technologies provided by Conciliac. Conciliac will hold no responsibility for the use or disclosure that Users give to their User Account Information, or for the access of unauthorized third parties through the use of valid user IDs and access codes. Any access to the Technology made through a valid User identification will be considered by Conciliac as valid and authorized by the corresponding User.

Each User shall be responsible for itself and shall hold the Client for which he/she works or provides services responsible for all activities that occur under his/her User Account, including activities of third parties to whom the User has provided the User Account Information. Conciliac is not responsible for any loss or damage generated as a result of your not providing accurate, truthful or complete information nor for damages and losses that may arise as a result of not having kept your User Account Information under confidentiality or duly updated.

You understand and agree that You and the entity and/or legal entity for which you work or provide services are solely responsible for the content generated by You and the information entered by You in our digital environments, releasing Conciliac, its directors, dependents, agents, associates, contractors, and/or subcontractors from any legal or factual liability and holding Conciliac harmless at any time whatsoever (even if the contractual relationship has terminated or the Conciliac Technology has been uninstalled) against any claim by you or any third parties related to the information You entered.

In line with this, the User agrees to:

- Not to use the Technology for illicit or non authorized purposes;
- Not to allow access to your User Account to anyone other than yourself: In this regard, you assume all responsibility for yourself and for the Client for which you work or provide services, for the unauthorized use of the Technology on their computers and/or devices, including the use by third parties.

- Not to download or install the Conciliac's Technology, on virtual machines or on PCs or servers accessed through desktops and/or remote devices or service terminals that allow in any way the sharing of the licenses in a prohibited form and/or not authorized by the present TaCUTs.
- Not to use any technology, process or access method to the Technology, nor to retrieve, index and/or extract any information from the Technology in an unauthorized way.
- Not to interfere or interrupt the operation of the Technology or the servers or networks hosting the Technology, nor breach the laws or bylaws or requirements, procedures, policies or regulations of such servers or networks.
- Not to create, upload, validate, transmit, distribute, display or make available through or in connection with the Technology any content, text or information that may be considered abusive, threatening, obscene, defamatory, slanderous or discriminatory due to race, sexual, gender or age reasons, or political, religious or informational issues of any kind that might be considered unpleasant, harmful, inappropriate, or offensive to others.
- Not to create, upload, validate, transmit, distribute, display or make available through or in connection with the Technology any content, including content generated by the User, which may infringe the rights of third parties, including intellectual property rights and privacy rights, or intimacy rights, or that may contain any illegal content.
- Not to impersonate another person or entity or provide false information in the Technologies, either directly or indirectly. Not to falsely declare or misrepresent your affiliation with any person or entity, or express or post false or inaccurate information about You, other Users, or about Conciliac.
- Not to carry out actions that impose or may impose, in our opinion, a high load on our digital platforms infrastructures.
- Not to evade the physical or digital security measures that the Company establishes in order to avoid or restrict access to the Technology.
- Not to copy, modify, alter, adapt, make available, translate, reverse engineer, decompile or disassemble any part of the Technology, its source code, or its Technology in any way; nor create a browser, framing, or other developments around the Technology without express and written authorization of Conciliac.

- Not to reproduce, duplicate, copy, sell, resell, distribute or exploit, in whole or in part, the Technologies, , tools or contents of Conciliac without the express and written consent of Conciliac.
- Not to violate the policies and/or TaCUT and/or the Particular Terms and/or the Agreements between the Client and Conciliac.

2.3 Price of Products and Services

The use and acquisition of the Technology, and the Products and Services of Conciliac by the Users, the access to all its contents, tools and functionalities, may have a price that will vary depending on the Product or Service under consideration and will be paid by the Client, according to the issued Commercial Proposal.

2.4 USERS WILL HAVE ACCESS TO TOOLS AND FEATURES OF THE CONCILIAC TECHNOLOGY AND MAY DOWNLOAD, INSTALL, ACCESS AND USE THE PRODUCTS AND/OR SERVICES OFFERED BY CONCILIAC, COMMITTING TO USE THEM IN ACCORDANCE WITH THE PRESENT TACUT, the Agreements between the Client and Conciliac that may exist, or the PTs, as the case may be.

2.5 Access and use of Conciliac Products and/or Services

2.5.1 The User, in order to access and use the Products and Services, will need to download and install the Licensed Product in his/her computer, server, tablet and/or telephone. Likewise, the User in order to access and use Conciliac's Products and Services, will need to previously have in his/her computer, the software "Microsoft SQL Server", and/or other alternative software equivalent to the mentioned one that can be installed and serve to the same purposes as the aforementioned one. The obtaining of the devices, the payment of data and connectivity plans, the downloading, installation and/or payment for Data Bases licenses and/or alternative licenses or Software that serve for the same purposes, is under entire responsibility of the User. Conciliac does not commercialize Microsoft Licences nor any other Third-Party Licenses, and there is no Software of Third Parties included in Conciliac's fees. Conciliac has no responsibility for the internet availability and/or other telecommunication services necessary to access the Technology, the Product and/or Service, neither assumes any responsibility with respect to the licenses of other companies that may be required to be installed in order to access, download, install and use Conciliac's Technology, Products and Services.

2.5.2 Internet Access

The Licensed Product will be installed in the computer or other device chosen by the User and its use requires the permanent connection of the device where the Licensed Product is installed to the Internet.

If the User does not connect the device to the Internet, there is a risk that the Product will be blocked until the next Internet connection is made.

2.5.3 Prohibition of licensing or assignment by the User

The license to use the Product granted by Conciliac is only for the exclusive, personal and non-transferable use of each User. Neither the User nor the Client may sublicense the Product, distribute it, share it, or assign any rights related to the Product. Neither can it assign any rights or obligations derived from these TaCUTs or from the Agreements between the Client and Conciliac or from the PTs of the specific Product under consideration.

The Client and the User are obliged, with respect to the Contracted Product, its source code, and/or updates and improvements: (i) **to use them exclusively for the Client's business;** (ii) **not to make total or partial copies of the Product, except** for a single backup copy and file in which it is obliged to include all the legends of copyright, trademarks and other related rights that identify the holders of the originals; (iii) not to use them to provide services to third parties (including installation, integration and testing of hardware, software and network solutions) through outsourcing or similar; as well as not to allow or facilitate to third parties the use of the Product for such purposes; (iv) to use them by making the best efforts to prevent their copying or reproduction, publication or unauthorized use; and (v) refrain from altering or removing any signs or legends that identify the owners of the intellectual property of the Product.

2.5.4 Prohibition of reverse reengineering or modification of Licensed Conciliac Product

The Client and the User may not and will ensure that third parties do not: (a) modify, adapt, translate or create derivative works based on the Licensed Product under consideration, nor attempt to reverse engineer the Product or any software or another component used therein; (b) use the Product in a manner that violates applicable laws protecting the rights to privacy, health and financial data of persons and/or any other right of Conciliac or third parties; (c) attempt to create a substitute or similar technology, or derivative work, through the use of, or access to, the Product.

2.5.5 Prohibition of using Robotic Process Automation

The Client and the User may not use tools, services, products, applications, software or programs that automate processes using robots (“Robotic Process Automation” or “RPA”), to access, use or operate Conciliac’s Technology, Products and/or Services.

If Conciliac detects that a Client or any of its Users uses tools, services, products, applications, software or programs that use RPA, – and without prejudice to the powers of early termination that the TPs or Agreements grant to Conciliac-, Conciliac shall have the right to charge the Client a fine fee per device, equivalent to USD 500 (five hundred American dollars) for each day on which a User associated with such Client has incurred in the aforementioned breach. Said fine may be charged to the Client without the need for prior notification or default, in the same way in which Conciliac charges the Client the Fee for the Products and Services.

2.5.6 Queries and claims for the Conciliac Product or Service

If You have any problems or concerns related to the operation of the Technology contracted, we invite you to contact our Support Team (support@conciliac.com) which will try to provide a solution. The help and support service is limited to the provisions of these TaCUT.

The formal complaints procedure is described in section [13] – Settlement of disputes.

2.6 Closing a User Account

With the termination of the Agreement between the Client and Conciliac, the User Accounts associated with the Client will be closed immediately and without prior notice.

3. Ownership of Technology and Products and Services

3.1. The Technology, the Products and Services, the trademarks and the Company logo and all related Intellectual Property rights, including but not limited to inventions, software, patents and patent applications, trademarks, trade names, logos, copyrighted materials, graphics, texts, images, designs (including the “look and feel” of the Products and Services), specifications, methods, functionalities, tools, procedures, algorithms, data, technical data, interactive features, source and object code, files, interface, graphical user interface and trade secrets are owned and/or licensed by Conciliac and are subject to copyright and other intellectual property rights applicable by virtue of applicable laws and international conventions.

3.2. THE PRODUCTS CONSIST OF SOFTWARE CREATED, DESIGNED AND DEVELOPED EXCLUSIVELY BY CONCILIAC, AND CONCILIAC ALLOWS ITS USE TO THE USERS BY MEANS OF A NON-TRANSFERABLE, LIMITED, NON-EXCLUSIVE AND FEE-BASED LICENSE, which functionalities and benefits will depend on the specific contract made by the User, Conciliac retaining at all times all the corresponding intellectual and Industrial property rights. It is herein expressly stated that no title or property over the intellectual or industrial property rights related to the Technology, Products and Services, is granted herein, nor any part thereof or any related aspect or trade secret of Conciliac.

Consequently, You agree that the rights on the Technology, Products, Services, and the contents and their eventual updates and/or modifications, are all protected by one or more copyrights, trademarks, patents, industrial designs, models, trade secrets and other international laws, regulations and international conventions, in addition to these TaCUT and/or any other Agreement between the Client and Conciliac that may have been entered into between the Parties and/or the PTs. Furthermore, You should not, by yourself or through third parties, sell, use, reveal, disclose or in any manner communicate, either directly or indirectly, any part of the Technology, Products or Services to any person, company or institution for other purposes different from the ones set forth in these T&C. Furthermore, you should not, by yourself or through third parties, adapt the Products, Services and/or Technology in any manner or use, nor analyze and/or modify any part thereof to create analysis, reports, programs and/or any derivative work, being absolutely forbidden to carry out reverse engineer activities over the Technology, Products and/or Services, as well as decompile or otherwise extract or attempt to extract the source code of Conciliac's Technology, Products and/or Services.

3.3. Third party Intellectual property

Conciliac may include software supplied by third parties as part of the Product and/or Service, which is used with the permission of the respective licensors and/or copyright owners under the terms provided by those parties. The Conciliac User expressly disclaims any claim against Conciliac in connection with such third party software.

Complementing what is established in this section of the TaCUT, Conciliac states that in the Technology, Products and/or Services information and other contents owned by third parties will be displayed, these being the authors and exclusive owners of all this material. The names, trademarks and/or logos that may be displayed are property of those natural and/or legal persons who, in their name, have registered them in the corresponding registers, are

only shown for illustrative purposes and because of the affinity they present with the Users profiles and in no way insinuate any relation with the trademark owners thereof.

4. Products and Services – Updates and Modifications. Third-party services

4.1 Product Updates

In Conciliac we will endeavor to offer the option to download and install or not the updates, however, under certain circumstances (for example, in circumstances where there may be security risks) Conciliac may require the User to install the update to continue having access to the Licensed Product and/or the Service. In all cases, the User and the Customer agree to allow Conciliac to deliver these updates (and to receive, download and install them) as part of your use of the Licensed Product and/or the Service under consideration.

4.2 Modifications of the Products and/or Services

Conciliac reserves the right, in its sole discretion, to implement new elements as part or in addition to the Licensed Products and/or Services and any Conciliac Technology, including changes that may affect the prior operation mode of the Product and/or Service. The changes may include a limitation on the nature or size of the available processing, and/or the amount of actionable records and/or other aspects of the functionalities and tools available in the Product and/or Service under consideration. The Client may consent extensions of modifications of the Technology, Products and Services, including modifications and/or extensions of the licenses, via electronic mail or other means, including digital means, without requiring a new agreement. Clients that understand that they are adversely affected by a modification or interruption of the use of the Product or Service, can send a notification to the customer service equipment of Conciliac, explaining the adverse impact that the modification has caused. After receiving said notification, Conciliac will evaluate the request and appropriate actions to alleviate without delay the adverse impact caused by the modification. Notwithstanding the foregoing, certain changes in Conciliac's Technology, Products and/or Services shall be accepted by the Client and their Users in order to continue using Conciliac's Technology, products and/or Services.

4.3 Conciliac may hire service providers to provide technical or other services related to all or part of the Technology, or to perform certain tasks related to the operation of the Technology. The Client accepts such service providers participation. Furthermore, the execution of the liabilities emerging hereunder rely in part on the technology and services of

third parties (including, without limitation, software suppliers, web connectivity suppliers and other suppliers), which relationships may be governed by additional terms and conditions which activity and connectivity are outside the control of Conciliac.

4.4. Conciliac allows the integration with certain platforms of third parties (hereinafter, "Third Party Platforms") through a communication interface (API) or other technology, for the management and administration of information and data bases through the Technology, Products and Services.

In no case shall Conciliac be liable for failures and inconsistencies or others of the API that connects with Third Party Platforms. The inclusion, link, integration, use or access to any Third-Party Platform from Conciliac's Technology or Products does not involve in any way the approval or support on the part of Conciliac to said third parties. In particular, You accept and recognize that the access to a Third Party Platform, as well as the information extracted therefrom to Conciliac's Technology and Products, is carried out under the responsibility of the User. Conciliac has no control over third parties or over the information You incorporate to Conciliac's Technology and Products. Conciliac assumes no liability for said information, content, legality, available functions, terms of use, privacy policies or practices of any third party. In this respect, the Client expressly releases Conciliac and its related companies, including its subsidiaries, related companies, affiliates, officers, agents, employees, directors, employees, dependents, advertisers, partners, distributors, contractors, and/or subcontractors (the "Related Parties") from all and any liability that may arise in connection with the Third Party Platforms. .

4.5. For the purposes of the above-mentioned integration, Conciliac may require certain access credentials to Third Party platforms. These credentials shall be encrypted and may be stored by Conciliac for the purposes of the mentioned integration. Conciliac shall have no access to the credentials and shall not be responsible for the management thereof or for the integration of the Technology, Products and Services with Third Party Platforms.

The Client and their Users, recognizes and accepts to be governed by the conditions of the supplier of the Third-Party Platforms it integrates to Conciliac's Technology, Products and Services, holding Conciliac harmless from any legal consequence, including possible service costs, directly or indirectly generated by virtue of the integration under consideration. In no case shall Conciliac be held accountable for failures and inconsistencies or others of the API and/or technology used to connect with Third Party Platforms and/or of Third-Party Platforms.

The inclusion, link, integration, use or access to Third Party Platforms with the Technology, Products and Services does not involve, in any manner, the approval, performance guarantee or support from Conciliac to the Third-Party Platform. The use and access to the Third-Party Platform, is carried out under the responsibility of the Client and their Users. The Company has no control over them and assumes no responsibility whatsoever for the content, legality, available functions, terms of use, privacy policies or practices of any service of third parties. In this respect, the Client and their Users expressly releases Conciliac and its Related Parties, from all and any liability that may arise from the use and/or integration of any Third-Party Platform. In accordance with this, the Client and the User shall read the terms and conditions and the privacy policy of each of the Third-Party Platforms with which they interact and shall be solely responsible for their compliance.

5. Privacy Policy

Conciliac has a strict privacy and protection of Customer information and User Accounts. Through our Privacy Policy we inform you, as a User, of the way in which the Company collects and manages your personal information and the actions you have regarding the use of your personal data. Conciliac may periodically modify this policy in order to reflect changes in the TaCUT and/or applicable regulations and to inform how we proceed regarding the use of the information Conciliac stores, including the management of new topics, as well as inform the type of technologies that the Company uses in the management of your personal data.

In order to access, connect to or otherwise use the Technologies available through these, You must confirm that you have read, understood, accepted and expressly consented to the Privacy Policy of the Site and of the Conciliac Technology below.

6. Limitation of liability in connection with the operation of Conciliac Technology

THE TECHNOLOGY, ITS CONTENTS AND THE INFORMATION DISPLAYED THEREIN, THE PRODUCTS AND SERVICES, ARE MADE AVAILABLE IN THE STATE IN WHICH THEY ARE ("AS IS") AND ACCORDING TO AVAILABILITY, WITHOUT ANY GUARANTEES, EITHER EXPRESS OR IMPLIED.

THE AVAILABILITY AND OPERATION OF THE TECHNOLOGY DEPENDS ON SEVERAL FACTORS, SUCH AS COMMUNICATION NETWORKS, SOFTWARE, HARDWARE AND

SERVICE PROVIDERS. THE COMPANY DOES NOT GUARANTEE OR ENSURE THAT THE TECHNOLOGY WILL OPERATE AT ALL TIMES AND WITHOUT INTERRUPTION, OR THAT IT IS FREE OF ERRORS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGES, LOSS, LOSS OF PROFITS, CONSEQUENTIAL DAMAGES OR LOSS TO THE CLIENT'S EQUIPMENT(S) OR TO ITS USER'S OR TO THE CLIENT'S BUSINESS, OR IN THE USER'S PERSON AND/OR ITS AUTHORIZED AND/OR THIRD PARTIES ORIGINATED IN FAILURES IN THE SYSTEM, THE TECHNOLOGY, THE SERVERS OR THE INTERNET.

You expressly acknowledge and accept that: (a) the download, installation, access and use of the Technology and the acquisition and use of Conciliac Products and/or Services are performed at your own risk; (b) Conciliac does not guarantee that (i) neither the Technology, the Products nor the Services will comply with all your requirements, (ii) access to the Technology, Products and Services be uninterrupted, timely, secure or error-free, or (iii) that any errors in the Product and/or the Service will be corrected or timely corrected; (c) any downloaded material, Products contracted or obtained through the use of the Services is at your own risk and you will be solely responsible for any damage to your equipment or for the loss of data resulting from the download and/or use of such material; (d) no advice or information, oral or written, that You obtain from Conciliac or through a Conciliac Product or Service, will create any warranty other than those expressly set forth in these TaCUT.

Consequently, Conciliac shall not be liable for any direct or indirect damages, including but not limited to, damages for lost profits, consequential damages or intangible losses resulting from: (i) the use or inability to use the Products and/or Services; (ii) the cost of acquiring goods and services resulting from any good, product, data, information or service purchased or obtained, or messages received or transactions made through or from the Licensed Product; (iii) unauthorized access to, or loss, corruption or alteration of your transmissions, content or data; (iv) the actions or omissions of Conciliac because of the trust deposited in the Information of the User Account, as well as any changes on it or notices received in this respect; (v) User's failure to protect the confidentiality of passwords or access rights to the User Account Information; (vi) the cancellation of your User Account in accordance with the TaCUT.

In the same manner, Conciliac shall not be responsible for failures, errors or omissions relative to the reading of documents in PDF format that is performed by means of Conciliac's

Technology, Products and/or Services, either through PDF templates created by the users in the SEL (Smart Extraction & Loading) module, or by templates in PDF format created by Conciliac in a personalized manner, or by updates thereof. It is the User's responsibility to perform due control and verification in that the reading of this type of documents is being correctly interpreted by Conciliac's Technology, Products and/or Services; and that they do not cause failures, errors or omissions which could affect the results of the services delivered. All of the above falls within the User's responsibilities, and not Conciliac's.

7. Security and Confidentiality

Protecting your security is fundamental to Conciliac, and the Company has adopted reasonable security measures to our technological and economic reach to protect the information and privacy of our Clients and Users and Conciliac, and to prevent unauthorized access to your data or any modification, disclosure or unauthorized destruction thereof. With the only limit of the technological resources available, the Company has adequate and reliable technological support services to ensure that the information that travels from your computer and/or any other device to the servers we use and vice versa, is transmitted in the safest possible way within the monitoring possibilities of the Company.

Likewise, the information collected and stored by the Company will be kept strictly confidential. Access to personal data is restricted to those company dependents, contractors and representatives who need to know such data to perform their functions, develop and/or improve our Technology, Products and/or Services. The Company demands from its suppliers the same standards of confidentiality. The Company does not allow access to this information to third parties outside the Company, except with an express request in compliance with legal procedures such as a search warrant, a court order, or at the request of public, legal or administrative authorities provided that they are issued by competent organisms in the jurisdiction under consideration, and that can be considered valid under the applicable laws. The Company may also disclose personal information of Client and/or their Users in situations that jeopardize the safety of Conciliac in the event of an attempt to break-in, or physical danger or threat against you or other users, our own protection and/or third parties.

Notwithstanding the foregoing, even when Conciliac makes every effort to protect the information and privacy, the Company reminds its Clients and Users that the care of their privacy and security in digital environments also depends on each User and how they use

their own information, as well as the way they use the devices and/or programs and/or networks when carrying out activities and/or transactions. In this sense, Conciliac always suggests using secure Internet devices and connections when entering your personal or financial data and/or other data required, in order to duly protect your security.

8. Commitment to comply with applicable regulations on prevention of corruption, terrorism, money laundering, human trafficking and/or smuggling of persons

At Conciliac we reject all forms of corruption, terrorism, money laundering, human trafficking and/or human smuggling, understanding that those activities are an obstacle to economic and social development. Therefore, we support the efforts of governments, international organizations and civil society to eradicate those activities.

The Client and its Users accept and acknowledge that the acceptance of these TaCUTs shall imply the express acceptance of the Commitment to comply with applicable regulations regarding the prevention of corruption, terrorism, money laundering, human trafficking and/or human smuggling (the "Commitment") included herein. The latest version of the Undertaking can be consulted below.

9. Indemnity

The Client and User agree that Conciliac shall not be liable in any case for any inconvenience or damage or violation of rights through the Technologies, Products, Services, contents or tools provided by Conciliac, which the Client and/or the User may suffer in their person or property or in the persons or property of their dependents,, partners, contractors, relatives and/or any third party related in any way with the User. The foregoing, including any loss of income or information, investments made or similar indirect or consequential lost, incidental or punitive damages derived from or related with these TaCUT and/or the operation of the Technology, Products or Services.

The Client and its Users agree and acknowledge that neither Conciliac, nor its Related Parties, shall be liable for any damages, lost profits or any other direct or indirect damages arising from the User's use of the Technologies, Products, Services, contents or tools provided by Conciliac or those provided by other digital technologies therein or through the Conciliac digital environment, and that Conciliac makes available for its Users. Conciliac will

not be responsible for the actions, omissions and/or operation of third parties, including suppliers of web service and/or any other third party according to what has been set forth in term four, nor for the misuse of the Technology, Products or Services made by authorized third parties (including, without limitation, users, employees, agents, representatives, subcontractors and clients of the User).

In addition, Conciliac's total liability, if any, including but not limited to, contractual liability, tort liability, civil and commercial liability, third party claims or others, shall in no event exceed the amount equivalent to the sum of the payments made by the Client to Conciliac for the Products and Services of Conciliac during the last twelve (12) months.

You agree to indemnify and release Conciliac, and its Related Parties, of all liability from and against any and all claims, liabilities, damages, lost profits or any other direct or indirect damages, for losses and expenses (including legal and professional fees) arising out of or in any way related to third party claims in connection with your use of the Technology, the Products and/or Services of Conciliac, any violation of these TaCUT or any other action in connection with the mentioned use (including all actions taken by yourself). In case of a claim, you will be informed thereof, to the contact that you have provided in your User account whenever this is legally and factually possible. Notwithstanding this, Conciliac herein informs that failure to serve notice of any claim will not eliminate or reduce the obligation to indemnify provided hereunder.

10. Temporary benefit for new Clients

For the first 30 (thirty) calendar days after a Client has acquired the license of a Conciliac Product, such Client shall have an unlimited number of registrations per User, both Monthly and per Account (the "Benefit"). Upon expiration of the term provided above, the Benefit shall be terminated without effect, without prior notice or notification from Conciliac and without any right to claim. Likewise, once the term of the Benefit has expired, the limits of records provided in the Agreement or other applicable documents between Conciliac and the Client shall automatically come into force.

Notwithstanding the foregoing, Conciliac reserves the right to limit the Benefit provided for above in the event of conduct of the Client and/or its Users that are contrary to the commitments made by them.

It is expressly stated that the Benefit will only be applicable to those new Clients who have contracted the license for the use of Conciliac Technologies from the effective date of the present version of the TyCUT, and not to those Clients who had already acquired the license for the use of the Technology prior to the effective date of the present version of the TyCUT.

11. General provisions

11.1 Complete agreement: The TaCUT, the PTs, the PPs, the Agreements and any other Separate Contract that the Partys may execute, express all agreed terms between the Partys, and supersede any and all previous agreements, commitments or proposals in relation to the Technology, and/or the Products and/or Services contracted.

In case there are Particular Terms for certain Products and/or Services, it is established that the Particular Terms shall prevail over the general terms of these TaCUT.

11.2 Partial nullity: If any of the clauses of these TaCUT becomes invalid, such invalidity will not result in nullification of the rest of the agreement, which will remain in full force and effect. The parties shall negotiate in good faith a replacement provision to replicate the intention of such provision to the fullest extent permitted by the applicable law.

11.3 Waiver: Any waiver of rights or tolerance of non-compliance with these TaCUT will only be effective if it has been agreed in writing and will apply only to the specified cases, without affecting the enforceability of the agreed TaCUT.

11.4 Notifications: All notifications related to the Technology, Products and Services of Conciliac and/or these TaCUT, will be made in writing through email or by registered mail, to the email address or domicile provided by the Users and by Conciliac.

12. Dispute resolution

12.1 Starting a formal claim

Any claim against Conciliac, in order to be a valid claim, must comply with the procedure set forth in these TaCUT. The Client, before initiating any formal proceedings against Conciliac, shall send a notice to our lawyers to info@conciliac.com, with the subject: "Dispute Notice". Upon receipt of a Dispute Notice, Conciliac and the Client will attempt to resolve the dispute through informal negotiations within 60 (sixty) days as from the date on which the Dispute

Notice has been sent. If the dispute remains unresolved, you or we may initiate a formal proceeding in accordance with these TaCUT.

12.2 Precautionary measures

Notwithstanding section 13.1, and to the jurisdiction and applicable law established in the Agreements and/or the PTs, Conciliac shall have the right to request injunctions and/or precautionary measures before the courts of any jurisdiction, aimed at the protection of its rights, including the cease of any violation of its rights and/or present TaCUT and/or any other Agreements or PTs.

13. How to contact us

You can contact us through our email info@conciliac.com. This email address may be modified by Conciliac and informed to the Client by email.

II. Particular Terms and Conditions of Contract (PTs)

Last update: 14 December 2023

The present Particular Terms and Conditions (PTs) complement and/or modify the TaCUT and shall be construed to apply between the Client and Conciliac (together with the Users, the “Parties”). Notwithstanding the foregoing, these Particular Terms may not apply in case the Product or Service are subject to an Agreement between the Client and Conciliac, which shall prevail over the conditions set forth herein.

1. Products and Services

1.1 Conciliac offers Product licenses in exchange for the payment of a Fee in accordance with the Subscription Plan and selected versions of the Products chosen by the User.

The Client is bound to comply with its obligation to pay the fare in a timely manner.

1. 2. Support and maintenance services

Conciliac provide support directly to the Client in accordance with the terms and conditions that govern the support that Conciliac offers for the Product under consideration according to its Subscription Plan and the Service Level Agreement corresponding to each version of the product. The Client and their Users will use commercially reasonable efforts to resolve such support issues prior to escalation to Conciliac.

1.3. Billing Periods of the Subscription Plan

The billing period of the Subscription Plan under consideration will be the agreed between the parties in the commercial proposal.

1.4 Subscription Term

The valid term of the license for the Product under consideration and, consequently, of the relationship between the Client and its Users with Conciliac according to these TaCUT, will depend on the Subscription Plan chosen by the Client and will be at least of twelve (12) months (hereinafter, the “Initial Term”).

1.5 Expiration of the Initial Term of the Subscription Plan. Automatic renewal

Unless otherwise notified at least 60 (sixty) calendar days prior to the expiration of the Initial Term, the Subscription Plan contracted by the Client will be automatically renewed for successive terms of 1 (one) year. If either of the Parties does not wish to renew the

Subscription Plan, it must notify the other party in writing and at least sixty (60) calendar days prior to the date of the automatic renewal of the current Subscription Plan.

Upon expiration of the minimum notice period to communicate the desire of not renewing the Subscription Plan, the Client shall pay the Fee corresponding to the automatically renewed annual Subscription Plan, and there shall be no right to refund any amount corresponding to the renewed Subscription Plan that had been paid.1.6 Should the Client be interested in having the Technologies used by other persons and/or subsidiary, affiliated, associated, subcontracted or related companies, the Client acknowledges and accepts that such additional uses shall be duly contracted, paying the Fees corresponding to them, for which it undertakes to agree expressly and in writing with Conciliac. It is also made known that any reference to the term " Client " in these Special Terms shall be understood as a reference to such persons and/or subsidiary, affiliated, associated, subcontracted or related companies.

2. Commercial Terms

The acquisition of a Product or Service, subscribing to a Subscription Plan and, in general, the commercial conditions of the relationship between the Client and Conciliac, shall be ruled by the TaCUT and the PTs, and particularly the provisions of this section (the "Commercial terms").

2.1 Client Account Information Regarding Billing and Payment

2.1.1 The Client Account Information will contain the additional information about the Client that Conciliac requires, which may vary depending on the Accepted Payment Method.

You are responsible for ensuring that all of your Client Account Information is accurate, true and up to date at all times.

The Client authorizes Conciliac to keep in its records the information that the Client, its bank or the corresponding payment network provide. In addition, the Client agree to share the payment information you have provided with us to process your purchase with some financial institutions and payment processing firms (including any institutions or firms we may contract in the future).

3. The Fees

3.1 Taxes

The Client is responsible for the payment of any taxes, including, without limitation, taxes on sales, use, consumption, value added, withholding and similar, as well as all customs and governmental duties or taxes, excluding only taxes on the net income of Conciliac (collectively, "Taxes"), and the Client will pay Conciliac all Taxes without any Tax reduction. If Conciliac is required to collect or pay Taxes, Conciliac will bill the Client for such Taxes unless the User provides Conciliac with a tax exemption certificate or VAT number issued by the competent tax authority and/or other documentation that serves as proof that no tax should be charged. If the law requires the Client to withhold any Tax from his payments to Conciliac, the Client must provide Conciliac with the official tax receipt or other corresponding documentation to support such payments.

3.2 Expenses incurred in connection with payment of Conciliac invoices

The Client shall be solely responsible for all expenses that may be incurred in connection with the payment of Conciliac's invoices as being, without limitation, costs of bank transfers, taxes by banks credit cards or the operator of the selected Payment Form.

Our fees do not include any third party fees you incur regarding the use of the Product or Service, including, without limitation, fees charged by your Internet service provider, any collection of wireless data transmission service providers and other applications or third party services in which the Client may use the Service or Product.

3.3 Changes in Fees

Conciliac may change the Fee of any Subscription Plan, as well as add new charges and fees for certain functions. In these cases, we will send you a notice informing about these changes by email to the address provided by the Client in the Information of your Client Account. Unless we specifically inform you otherwise, no increase in the fare will be applied until the end of the current Subscription Plan at that time, and the increase would apply to the next Subscription Plan. If you do not agree to pay the new Rate, the Client may choose to cancel its Subscription Plan within the 60 (sixty) day period mentioned above..

3.4 Billing and payment

3.4.1 Fee Billing Period

Conciliac will issue the invoices for the collection of the Fees and any other corresponding costs using the information provided by the Client according to the Accepted Payment Form chosen.

3.4.2 Currency

All payments of the sums included in an invoice must be made in the currency specified on the invoice. You assume all risks related to any value that fluctuates in the currency, compared to other currencies.

3.4.3 Payment Forms

Conciliac, at its discretion, may accept different forms of payment, such as check, bank transfer, certain debit and credit cards and other means of payment in cash (ex: Paypal) for the payment of the fees and other costs billed by Conciliac under the Client Subscription Plan (each is called the "Accepted Payment Form"), subject to the procedures and rules included in these Particular Terms. The Accepted Forms of Payment may vary and Conciliac will inform the Client thereof.

The Client may modify the Accepted Payment Form at any time and the invoicing will be issued according to the Client's instructions as of the next Subscription Plan.

THE CLIENT AUTHORIZES CONCILIAC TO DEBIT FROM HIS/HER CREDIT CARD, BANK ACCOUNT OR NOTIFY THE INVOICES TO THE OPERATOR OF THE PAYMENT CHANNEL ACCORDING TO THE PAYMENT FORM ACCEPTED BY THE CLIENT, THE FEE FOR THE ENTIRE DURATION OF THE SUBSCRIPTION PLAN UNTIL THE TERMINATION OF THE RELATIONSHIP BETWEEN THE PARTIES.

3.4.4 Invoice cancellation term. Automatic default

Failure to pay a Conciliac invoice in term will cause automatic default. The non-payment occurs in any situation where Conciliac does not receive timely payment, including when any credit card issuer or bank responsible for payments refuses to transfer the funds owed.

Delay in the partial or total payment of an invoice will automatically accrue compensatory interest on the unpaid amounts for each month or period exceeding five (5) days of delay, at a rate equal to: (a) for debts in Argentine pesos, the active rate of the Banco de la Nación Argentina or the highest rate allowed by law, whichever is higher; and (b) for debts in US dollars, a rate of 1% per month or the highest rate allowed by law, whichever is higher.

A penalty equivalent to one (1) month of the Subscription Plan Rate in effect at the time of actual payment shall be added to the compensatory interest mentioned in the preceding paragraph. Also, Conciliac is entitled to claim, and the Customer shall pay, those expenses incurred by Conciliac to collect the amounts due, including reasonable attorney's fees and other associated costs.

If the Client breaches its obligation to pay an invoice, Conciliac may choose at its sole discretion, between: (i) granting a grace period for the Client to remedy the breach; (ii) suspend the rights to use the Product or Service; (iii) change the privileges of the product contracted by the Subscription Plan of said User; (iv) terminate the relationship with the Client.

Conciliac shall cancel the use of the Technology, Products and/or Services, disabling the Clients Accounts, passwords and accesses to the Technology of the debtor Client, upon 30 (thirty) consecutive days counted as from the date of the unpaid invoice on the part of the Client, and without the need of prior notice. Conciliac may file the legal actions it deems necessary against the debtor

4. Termination of the contract

4.1 Termination without cause

The Client may terminate the contract at any time after the “Initial Term”, being able to maintain the use of the Product and/or Service contracted until the end of the respective contract period, according to what has been set forth in the Commercial Proposal, and without the right to any proportional reimbursement of the already paid Fee for the remaining time before the termination of the current Subscription Plan.

Conciliac may terminate the contract without invoking any cause by sending a written notice to the Client at least fifteen (15) consecutive days in advance, and will reimburse the proportional part of the prepaid Fees, applicable to the period after the effective date of termination.

4.2 Termination with cause

Both the Client and Conciliac may terminate the contract in the event that the other Party breaches any of the obligations assumed, by sending notice to the infringing Party informing of the breach detected. At the decision of the complying Party, the infringing Party may be granted a period of time to remedy the breach.

If the User: (i) declares itself insolvent; (ii) voluntarily files or has filed a petition under the applicable bankruptcy or insolvency laws; (iii) proposes any dissolution, composition or financial restructuring with its creditors, or if a receiving agent, trustee, guardian or similar agent is appointed or takes possession of all or substantially all of the Client's assets or business; or (iv) makes a general transfer of assets for the benefit of the creditors, Conciliac

may immediately terminate the relationship sending a termination notice, without prior notice nor reimbursement in favor of the Client or any compensation.

Notwithstanding the foregoing, in the event of any breach of the contract and/or the provisions of the TaCUT, PTs, PP, Conciliac shall be entitled – at its sole discretion and without waiver of any other power – to: (i) terminate any relationship under the terms of this clause; (ii) terminate, cancel, suspend, and/or limit licenses and/or Clients Accounts related to the Client, without prior notice or notification; and/or (iii) suspend, cancel and/or limit access to the Technology by the Client and/or its related Users, without prior notice or notification, and without reimbursement in favor of the Client or any compensation.

Termination for cause in the terms provided under this section shall not preclude the right of the Parties to claim damages they are entitled to, as well as impose any fine that may have been agreed hereunder.

4.3 Consequences of Termination

The termination of the relationship between the Parties, for any reason, as of the effective date of such termination, will imply the expiration of the license granted by Conciliac to the Client, and consequently, the termination of the Clients and their User's access to the Technology, Products and/or Services and all other rights granted to the Client and Users, notwithstanding the execution of any pending obligation at the time of termination.

The obligations set forth in these PTs shall remain in full force and effect after the termination, resolution or cancellation of the relationship resulting from the acceptance hereof for any reason. Furthermore, considering that the licenses are offered annually, the Client shall pay in full the amounts corresponding to the currently Subscription Plan, in case of termination without cause, without prejudice to what is established regarding the proportional reimbursement right applicable in favor of the Client, as the case may be.

III. Privacy Policy of the Site and of the Conciliac Technology.

Last update: 14 December 2023

At Conciliac S.A. (hereinafter, "Conciliac"), we give great importance to the protection of the personal data of all our Users (as defined in the Terms and Conditions of Use of Conciliac and also called, for the purposes of these Privacy Policies, the "Data Subjects"), thereby focusing on the compliance of the current regulations regarding the Protection of Personal Data in order to offer the best experience.

We know that it is important for our Users to know which is the use we make of their personal information, with whom we share it and which security measures we adopt for its protection. Therefore, in this document (hereinafter the "Privacy Policies") we will explain, as clearly as possible, which data we gather, how we process it, for what purposes, with whom we share the data and which are the rights of the Data Subjects when they access and use the services.

The Privacy Policy is complementary to the Terms and Conditions of Use of the Conciliac Technology, Terms and Conditions of the Site, Particular Terms and Agreements entered into between Conciliac and its Clients, if any.

Application of the Privacy Policy

These Privacy Policies shall be applied to:

- (i) all web sites owned or operated by Conciliac, its applications, platforms, forms used for the collection of data, accounts in social networks or third parties' platforms or related web sites (hereinafter, as a whole, the "Site");
- (ii) the Technology, Products and Services of Conciliac, as defined in the Terms and Conditions of Use of the Conciliac Technology.

The tools available and the activities for the processing of personal data that Conciliac carries out through its accounts in social networks or third-party platforms (hereinafter, the "Third-Party Platforms") can be subject to the privacy policies of those Third-Party Platforms.. We recommend that you undertake a thorough review of the privacy policies of said Third-Party Platforms when using them to understand the processing they make of the Personal Data of their users.

When accessing and using the Technology and Site of Conciliac, or when using the products and services available through these channels, the Users gives consent to include the personal data offered in the databases owned by and under the responsibility of Conciliac S.A., as well as to the processing of their personal data for the purposes described in the following pages herein.

BY ACCESSING, CONNECTING OR, IN ANY OTHER MANNER, USING THE TECHNOLOGY AND SITE OF CONCILIAC OR THE SERVICES OR TECHNOLOGIES AVAILABLE THROUGH THESE CHANNELS, YOU WILL HAVE TO CONFIRM THAT YOU HAVE READ, UNDERSTOOD, AGREED, ACCEPTED AND EXPRESSLY CONSENTED TO THESE PRIVACY POLICIES. IF YOU DO NOT AGREE WITH THESE POLICIES, WE RECOMMEND NOT TO USE THE TECHNOLOGY AND SITE OF CONCILIAC OR THE SERVICES AND TECHNOLOGIES AVAILABLE THROUGH THESE CHANNELS.

Data Controller - Contact

CONCILIAC S.A., CUIT (Individual Taxpayer Identification Number) 30-71230611-0, located at Mariscal Antonio José de Sucre 1530, Torre Libérateur, 9 floor, Office 4 (C1428DUS) City of Buenos Aires, Argentina (hereinafter, "Conciliac"), is the controller of the personal data collected through the Technology and Site of Conciliac.

The databases of Conciliac are duly registered before the National Registry of Databases of the Public Information Access Agency (Agencia de Acceso a la Información Pública) .

In case of enquiry or complain, the User may contact us through the electronic mail soporte@conciliac.com

Definitions

The following definitions will be used:

1. **"Personal Data"**: Any type of information referred to individuals or certain or ascertainable legal entities. In simple terms, any information related to a person that allows its identification (name, surname, National Identity Number, electronic mail, etc.).

2. **"Processing of personal data"**: Operation and systematic processes, electronic or not, that allow the collection, preservation, arrangement, storage, modification, relation, evaluation, blocking, destruction, and in general, the processing of personal data, as well as its assignment to third parties through communications, enquiries, interconnections or transfers.
3. **" Data Subject"**: Any natural or legal person with legal domicile or branches or subsidiaries in the country, which data is subject to the processing. In this case, the User of the service is the owner of its persona data.
4. **"Data Controller"**: Conciliac S.A. is the controller of all the data of the Users collected through the Technology and Site of Conciliac or through other channels available to the Users in the future.

Categories of Users:

- General User: Those Users that enter and use the Site without registration, whether they complete any form or not.
- Client User: Those Users that have purchased the products and/or services of Conciliac and, in accordance with this, access to the Technology.
- Client Collaborator User: Those Users that are employees or collaborators of the Client User and that have access to the Technology of Conciliac through an account generated as member of the team of the Client User.

Data Processing

Through the Technology or the Site of Conciliac, and the access to the services available through these channels, Conciliac may collect and request certain data from Users data, including personal data, meaning information that may identify the User.

The User understands that they will be solely liable for the veracity, accuracy, completeness, validity, authenticity and certainty of the information provided, having to notify of any update or modification that may apply immediately. Notwithstanding the foregoing, Conciliac may verify the Personal Data and/or information provided – either by itself or through third parties – by resorting to public entities, specialized companies, among others, what the User expressly consents.

The User acknowledges and accepts that Conciliac may collect and store the information regarding the different types of Users that operate in the Technology and Site.

The data collected and requested by Conciliac regarding a General User when they complete the form to request a demo are as follows:

- Name and surname of the User that completes the Form.
- Company and/or legal person in the name and on behalf of which the form is completed.
- Country where the Technology will be used.
- Amount of employees of the company and/or legal person in the name and on behalf of which the Form is completed.
- Contact information (electronic mail and telephone) of the User.
- Other information that may be provided by the User that completes the form in the section "Add Message".

The data collected and requested by Conciliac regarding a Client User to access to the Technology and/or Site and/or products and/or services available through these channels, is the following:

- Corporate name of the Client User
- Tax Identification Number
- Country of the Client User
- Data of the bank accounts through which collection to the Client User will be done.
- Contact information (as electronic mail and telephone) of the Client.
- Other information that Conciliac may have obtained directly from a General User that subsequently hires a product and/or service of Conciliac and thereby becomes a Client User.

The data collected and requested by Conciliac, regarding a Client Collaborator User to access to the Sites and/or the Technology and/or the products and/or services available through these channels, is the following:

- Name of the user (corporate electronic mail of the Client Collaborator User).
- Password

Furthermore, Conciliac may collect, use and combine anonymous information passively collected from the products, services and technologies of Conciliac, to render better services

to Users and compile and statistically analyze the trends to manage and improve the products, services and technologies of Conciliac for the benefit of the Users. The information passively collected may include information regarding the use of the Product, such as the amount of registrations reconciled, functions of the Product used, modules, frequency of use, etc.

THE LICENSES OF THE PRODUCTS AND SERVICES OF CONCILIAC CORRESPOND TO LICENSES OF SOFTWARE "ON-PREMISE". THEREFORE, THE INFORMATION (INCLUDING PERSONAL DATA OF THE CLIENT USER OR OF THIRD PARTIES) THAT THE CLIENT USER PROCESSES THROUGH SAID LICENSES OF SOFTWARE SHALL BE PLACED IN THE SERVERS AND/OR LOCAL EQUIPMENT OF THE CLIENT USER AND NOT OF CONCILIAC. THAT IS TO SAY THAT THE CONFIDENTIAL INFORMATION OR NON-CONFIDENTIAL INFORMATION OF THE CLIENT USER OR OF THIRD PARTIES PROCESSED USING THE TECHNOLOGY AND/OR THE PRODUCTS, SERVICES AND TECHNOLOGIES OF CONCILIAC IS INACCESSIBLE FOR CONCILIAC AND IS KEPT WITHIN THE INFRASTRUCTURE OF THE ORGANIZATION OR COMPANY OF THE CLIENT USER, AND NOT OF CONCILIAC.

Furthermore, regarding all Users:

- If the User contacts Conciliac requesting information or for any other remark through our Sites and/or available contact channels, we will request to the User its name and surname, electronic mail, cell phone number, company and country or residence.
- We will also collect information of the devices through which the User accesses to the Sites and/or Technology of Conciliac and to the services available through these channels. Among other data, we gather data regarding the browser used, the mobile operator, trademark, model and operating system of the device, IP address and geolocation of the device from which the User accesses. We may also monitor the traffic, displays, interactions and any other activity in the Sites. These data may be collected through the use of cookies, web beacons, pixels, canvas, fingerprints and/or the like.
- With the purposes of knowing and analyzing the use that the Users make of the Site and/or Technology of Conciliac and of the Services available through these channels, Conciliac uses analytic services of third parties. These suppliers use technologies such as cookies, network server registrations and web beacons that collect information (including the IP address and geolocation) that may be informed

to suppliers of said analytical services, as well as to other third parties that can use the information collected to, among other things, evaluate the use of the Sites and/or Technology of Conciliac. More information can be found in the section Cookies Policies at the end of this document.

Purposes of the Processing

You expressly consent that Conciliac may use de Personal Data offered by the User for the following purposes:

- Identification of the Users and their devices;
- Management and storage of Conciliac's Users Accounts and related services, own or outsourced, such as technical, support, customer service, call centers services, among others;
- Processing of the collection of the Technologies of Conciliac hired by the User;
- Analyses, storage and processing of said information, including its grouping according to certain profiles for the purposes of quality control, marketing and research, promotion, commercial or publicity;
- Coordination of Demos of the Technology with Users;
- Offer of useful information to the User and/or other Users that are cooperating in the environment, easing a better operation;
- Sending promotional information of products and/or services of Conciliac, through the sending of newsletters or other type of presentations, always with the option for the User to unsubscribe;
- Analyses and follow-up of the use of Conciliac and its functionalities with business, statistical or promotional purposes;
- Use of different tools created by Conciliac in order to render the services more efficiently;
- Disclosure of the information to third parties as component of set of data keeping the anonymity of Users;
- Offer access to the use licenses of the Technology hired and/or to the services associated thereto.

How do we Share the Data of the Users

The Data Subject gives their express and informed consent so that Conciliac can share the Personal Data with third parties with which Conciliac has a business relationship (including, but not limited to, marketers of Conciliac's Technologies) or that operate the Sites and/or Technology of Conciliac, this serving as explicit consent for such sharing.

In this regard, Conciliac may disclose or broadcast the Personal Data to third parties for the purposes of and/or within the frame of processes related to the assignment, merge, consolidation, corporate restructuring, investment, sale of all or of a significant part of its assets or shares, acquisition of credits and/or within the frame of any process of own internal audit of Conciliac and/or of third parties.

Conciliac may also share the collected data with:

- (i) Suppliers of Services: Considering the complexity of our services, there are some companies or entities that supply us with services that imply the processing of personal data. In this way, the data of the Users will be shared with our suppliers of hosting services, cloud storage, suppliers of technology, suppliers of security information, suppliers of audit, account or legal services, marketers, among others. Our suppliers render services according to our instructions and with the purposes detailed in these Privacy Policies. We do not authorize them to disclose or reveal the personal data of our Users except for those uses that are strictly necessary for the rendering of the services on our behalf, or to comply with legal obligations.
- (ii) Public Authorities: We share information with administrative and judicial authorities that, in the exercise of their responsibility, require information of Conciliac, of our suppliers of services and/or of our commercial partners, even though there is no order or executive or judicial summons in this regard, for the purposes of: (a) cooperating in the research and reporting frauds, hacking, infringements to industrial or intellectual property or any other illegal act, as well as any activity or circumstance that may generate legal responsibility to Conciliac and/or its users; (b) safeguarding a public interest, the procurement or administration of justice, the recognition, exercise or defense of a right in a judicial or administrative proceeding, and/or the settlement of disputes; and (c) complying with any applicable law, regulation or legal provision, or any commission of a competent authority duly founded and justified.

- (iii) Officers: It refers to judicial, administrative, governmental officers and those responsible of the settlement of disputes. We share information with authorities, courts, conciliation officers, mediators or entities that intervene in the settlement of disputes for the purposes of settling the disputes that may arise in which we may have any kind of intervention or participation.

Finally, we also share information to: (a) protect and defend our rights and property; (b) protect the personal safety of our employees, agents, representatives or Users; and/or (c) protect the integrity of the on-line community of our services.

At all times the Data Subject shall have the right to revoke its consent for the assignment of the Personal Data, which shall result in the immediate suspension of the Service, any time that the assignment is essential so that Conciliac can comply with the purposes of the collection of data.

International Data Transfer.

When our service providers or their servers are outside the Argentine Republic, we ensure that they are located in countries which legal framework provides an adequate level of data protection, so that user's personal data is processed in a safe manner and with the same guarantees as we treat them in Argentina.

Otherwise, we monitor that these international data transfers are carried out through appropriate legal mechanisms, implementing safeguards that guarantee a proper level of protection of the data under the terms of the regulations in force regarding Personal Data Protection and the regulation ordered by the Public Information Access Agency (Agencia de Acceso a la Información Pública).

In all cases, the Data Subjects gives their free, express and informed consent that their personal data can be internationally transferred to Conciliac, Inc., located in the State of Florida, United States of America, always within the frame of what is set forth in these Privacy Policies.

Rights of the Users

- a) Right to Access: In order to know if we are processing or not the personal data. If we are processing it, we shall provide all the information in this respect. Regarding

the right of Access, we herein inform the User that, complying with Regulation 10/2008, as the Data Subject, the User has the authority to exercise the right of access to them free of charge at intervals of no less than six months, unless a legitimate interest is proven according to what is set forth in article 14, section 3 of Law No. 25.326.

- b) Right to Rectification: The Data Subject may request the rectification of the personal data that concerns to the user and is inaccurate.
- c) Right to Update: The Data Subject may request the update of the personal data that concerns to the user and is inaccurate.
- d) Right to Eliminate: The Data Subject may request the elimination of the personal data that concerns to the user upon the occurrence of any of the following situations: (i) if the personal data is not necessary with reference to the purposes for which it had been collected or processed; (ii) if the processing of the personal data has been based on the consent and it had been withdrawn, provided that the mentioned processing is not based on any other ground that legitimates it; (iii) if there had been oppositions to the processing; (iv) if the personal data had been illegally processed; (v) if the personal data shall be eliminated for the compliance of a legal obligation. As it is necessary that we have certain personal data of your ownership to grant access to the services of Conciliac, the elimination of certain personal data may imply that the User loses total or partial access to the services of Conciliac. However, Conciliac may withhold certain data necessary for the invoicing of its services for a term of 5 years to allow audits.

How to exercise your rights as User before Conciliac?

The User may exercise these rights before Conciliac sending an electronic mail to soporte@conciliac.com from the mail initially registered and stating the means through which the user wants to be granted access (mail, zip code, personal delivery, telephone).

When we cannot verify the identity of the User, we shall request users to enclose reliable documents that allow the identification.

In case the User exercised the right to access, in compliance with the applicable regulations, we shall reply to its request within a term of ten (10) consecutive days counted from the reception, prior verification of the identity of the User. When the User request the rectification, update or elimination of information, we shall reply within a term of five (5)

working days counted from reception of the inquiry, prior verification of its identity and, if applicable, of the documents proving the applicability of the rectification or update of information.

Finally, the User has the right to withdraw the consent to treat the data at any time sending a message for these purposes through the mail soporte@conciliac.com.

Links with other Sites

The Technology and Site of Conciliac may include links to other web sites for your convenience and information. These web sites may be operated by entities not related to Conciliac. Usually, these linked web sites have their own privacy policies and or warnings, so we recommend Users to read them when visiting said sites.

Conciliac assumes no liability regarding the links to web sites of third parties or regarding the content of web sites different from ours. Conciliac assumes no liability regarding the use of said web sites or privacy practices thereof, beyond what has been expressly stated in the privacy policies.

Security Measures

In Conciliac we comply with the applicable regulations regarding protection of personal data.

When the Users give us their personal information, we keep it in strict confidentiality and secret. Conciliac shall only use your data to the extent that your relationship with Conciliac is in full force and effect and shall use it strictly for the compliance of the above-detailed purposes. In this respect, all data shall be stored in a database owned by Conciliac, registered before the National Registry of Personal Data Protection.

To guarantee the safety of the personal data, we adopt administrative, organizational, technical and physical safety measures specially designed to protect the personal data given against its destruction, loss, alteration, access, communication or accidental, illegal or non-authorized use. We apply the same criteria and the same degree of care that Conciliac applies to protect its own information. We consider the safety standards and proceedings set forth by the regulations in the matter and permanently evaluate new technologies to protect this information.

However, as is generally known, existing technical means that provide security are not impenetrable and even when we adopt all reasonable safety precautions it is possible that we may experience tampering, destruction and/or loss of information.

For this reason, whenever the User considers that its interaction with Conciliac is no longer safe (for example, if the User believes that safety of its account has been jeopardized), we request to send immediate notice of said circumstance using the communication channels we offer in section "Data Controller - Contact".

Storage Limitation

We shall preserve the personal data of our Users while their relationship with us is in full force and effect. Once the relationship with the User is terminated, we shall preserve the personal information for 10 (ten) years and/or for the additional time required by the applicable legislation for accounting and/or legal purposes.

Complaints

At all times, the User may communicate with us through our contact channels to file a claim concerning any infringement to his rights with regard to the processing of personal data. In such a circumstance, we shall take care of the situation and amend it as early as possible.

However, if the User considers that fully satisfaction in the exercise of his rights has not been accomplished, the User may file a claim before the Public Information Access Agency (Agencia de Acceso a la Información Pública) located at Av. Pre. Gral. Julio A. Roca 710, 5th floor, City of Buenos Aires, that is the supervisory body of Law No. 25.326 and who has the assignment of attending claims and complaints filed in relation with the non-fulfillment of the regulations on protection of personal data.

Updates of these Privacy Policies

Conciliac may modify or update these Privacy Policies, to reflect the changes introduced in our practices with regard to personal data, and according to what is required by the Regulations on Personal Data Protection.

If applicable, Conciliac shall place at the disposal of the User the information regarding the changes made and Users will have to accept the new policies again, offering a new consent

for the processing of Personal Data. If the User does not want to give consent in case of an amendment of this policy, User may not continue using the technology and/or Site of Conciliac.

For further inquiries regarding these policies, we provide the following means of contact: soporte@conciliac.com.

Competent Jurisdiction and Applicable Law

Any dispute arising between Conciliac and the User shall be governed by the laws of the Argentine Republic, with the exception of any regulation that refers to the application of a foreign law. Any dispute shall be submitted to the Ordinary Courts of the City of Buenos Aires.

Cookies Policy

Conciliac shall use "cookies" to improve the experience of the User in the Site. Accordingly, in order to make a complete use of the characteristics and services of the Site, the User shall accept certain cookies. When using and browsing the Site, the user accepts the use of cookies from Conciliac according to the characteristics described below. Cookies are small pieces of text, usually formed by letters and/or numbers, that are sent by the visited web site and stored by the software (for example, the web browser) installed in the device used by the User for the browsing. Cookies are transmitted again to the mentioned web site the next time the User visits it.

"Cookies" do not contain information that allows the identification of the User and, on their own, do not allow obtaining personal contact information of the User, such as its electronic mail address. If the User decides to provide personal information to the Site, for example through forms, said information can be related to the data stored in the cookie. The information we collect consists of information of the browser used, the type of computer, its operative systems, its internet service suppliers, the sections of the Site visited, the links made and any other information of similar characteristics. The "Cookies" are an essential part of how the web site works. The main purpose of using "cookies" is to improve the experience of the User during browsing. For example, the "cookies" help to remember user's preferences (language, country, etc.) during browsing and during future visits. The information gathered in the "cookies" allows Conciliac, for example, to improve the Site,

through estimates regarding numbers and use patterns, the adaptation of the Site to the individual interests of the User, the acceleration of searches. Conciliac does not use "cookies" to store sensitive information of personal identification such as address, passwords, etc. Conciliac neither uses "cookies" to direct advertisements to its Users according to their browsing nor for other advertising purposes, own or of third parties.

Conciliac in no way binds the User to maintain "cookies" active, but informs that some functions and sections of the Site may be disabled or may not work properly. The configuration of the management of cookies depends of the browser used.

Hereinafter, you will find instructions and links to guides to manage cookies of the main desk browsers:

- **Microsoft Edge:** Click the icon with three points in the upper right margin and then in "Configuration". In the left menu, choose "Cookies and site permissions" and adjust the configuration of cookies. Hereinafter is the link to obtain more information: <https://support.microsoft.com/es/help/4027947/microsoft-edge-delete-cookies>
- **Google Chrome:** Click the icon with three points in the upper right margin and then "Configuration". Choose "Advance" and in "Privacy and safety" click "Configuration of the Site". After this adjust the configuration of cookies choosing "Cookies and data of the site". Hereinafter is the link to obtain more information: https://support.google.com/chrome/answer/95647?hl=it&p=cpn_cookies%20https://support.google.com/accounts/answer/61416?hl=it
- **Mozilla Firefox:** Click the icon with the three horizontal bars in the upper right margin and choose "Options". In that window choose "Privacy and Safety" to adjust the configuration of cookies. Hereinafter is the link to obtain more information: <https://support.mozilla.org/it/kb/Attivare%20e%20disattivare%20i%20cookie>
- **Apple Safari:** select "Preferences" and then "Privacy", where you can adjust the configuration of the cookies. Hereinafter is the link to obtain more information: <https://support.apple.com/it-it/guide/safari/sfri11471/mac>

In case of browsers different from the mentioned ones, it will be necessary to consult the pertaining guide to know how to manage cookies.

IV. Commitment to comply with applicable regulations on prevention of corruption, terrorism, money laundering, human trafficking and/or smuggling of persons.

Conciliac rejects all forms of corruption, terrorism, money laundering, human trafficking and/or human smuggling, understanding that those activities are an obstacle to economic and social development. Therefore, we support the efforts of governments, international organizations and civil society to eradicate those activities, including this Commitment as an Annex to the Terms and Conditions of Use of the Technology of Conciliac and to the Particular Terms and Conditions (hereinafter, all of them, the "T&C") with our clients (the "Clients").

For the purposes hereof, the term "Clients" shall also include their subsidiaries, related companies, companies that control, are controlled or are subject to common control with the Client, shareholders, officers, directors, employees, dependents and contractors.

SECTION 1: REPRESENTATIONS AND WARRANTIES OF THE CLIENT

The Client declares and guarantees that:

- a) Complies with applicable regulations regarding the prevention of corruption, terrorism, money laundering, human trafficking and/or smuggling of persons (the "Prohibited Practices and Activities")
- b) Will not use or link in any way the technology, software, applications, algorithms, products and/or services provided by Conciliac to engage in Prohibited Practices and Activities.
- c) Has internal policies and procedures for the prevention of Prohibited Practices and Activities.
- d) Is not included in international listings related to Prohibited Activities and Practices, including, but not limited to, listings published by the UN, OFAC or the U.S. Department of State.
- e) Was not subject to any sanction related to non-compliance with applicable regulations regarding the prevention of Prohibited Activities and Practices, and the normal course of its activities should not reasonably cause investigations of any kind related to such Prohibited Activities and Practices.

- f) Has not made and will not make any type of contribution, donation, gift or present in favor of political campaigns, candidates for office or political parties or officials of such parties, unless such contributions, donations or gifts: (i) are made in compliance with applicable regulations, (ii) are not made in exchange for advantages or benefits, (iii) are expressly recorded in the books and records of the Client, in accordance with applicable regulations.
- g) Has not and will not engage in: offering, promising, paying, giving or authorizing any payment or anything of value, directly or indirectly, to or for the benefit of any Authority, for the purpose of obtaining or retaining business or advantage and/or for the purpose of improperly inducing anyone to engage in activities that violate, even potentially, applicable anti-corruption regulations. For purposes of this document, "Authority" means any officer, agent or representative, or any other person acting officially or on behalf of any (i) government, including any entity owned or controlled by such entity, (ii) political party or political candidate, (iii) international organization, or (iv) person who knows or has reason to believe that any part of the payment given or offered to such person will be governed by any of the foregoing categories.

SECTION 2: EARLY TERMINATION BY CONCILIAC:

Conciliac may immediately terminate the contractual relationship with the Client in accordance with applicable provisions regarding for cause termination provided in the T&Cs, without any compensation for the Client, in the following cases:

- a) If at any time during the term of the contractual relationship the Client fails to comply with one or more representations and warranties contained in Section 1 of this document.
- b) If the Client is convicted for having committed a crime related to Prohibited Activities and Practices.
- c) When there are indications or circumstances which in the reasonable judgment of Conciliac represent a risk that the Client may have committed an offence in connection with Prohibited Activities and Practices.

SECTION 3: INDEMNITY:

The Client will hold harmless and indemnify, exonerating Conciliac and its subsidiaries, related companies, companies that control, are controlled or are subject to common control with Conciliac, affiliates, officers, agents, employees, managers, employees, dependents, advertisers, partners, distributors, contractors, and/or subcontractors as provided in the applicable T&Cs, for the applicable statute of limitations period, for any judicial or extrajudicial claim brought by any third party against Conciliac related to Prohibited Activities and Practices carried out by the Client or that the third party claims to have been carried out by the Client.